Intellectual Property Administration P<sub>i</sub>, O. Box 272400 Fort Collins, Colorado 80527-2400

## IN THE U.S. PATENT AND TRADEMARK OFFICE Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS Washington, D.C. 20231

Sir:

Transmitted herewith for filing under 27 CFR 1.52(b) is a(n): (X) Utility ( ) Design

(X) original patent application,

( ) continuation-in-part application



INVENTOR(S): VOSSELER, F., ET AL.

TITLE:

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METHOD, COMPUTER SYSTEM AND COMPUTER PROGRAM PRODUCT FOR MONITORING

SERVICES OF AN INFORMATION TECHNOLOGY ENVIRONMENT

Enclosed are:

(X)	The Declaration and Power of Attorney.	( ) signed (X) unsigned or partially signed
( <b>X</b> )	sheets of drawings (one set)	( ) Associate Power of Attorney
( )	Form PTO-1449 ( ) Ir	nformation Disclosure Statement and Form PTO-1449
( )	Priority document(s) ( )(Other)	(fee \$)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	5) TOT:		
TOTAL CLAIMS	25 — 20	5	X \$18	\$	90	
INDEPENDENT CLAIMS	4 — 3	1	x \$80	\$	80	
ANY MULTIPLE DEPENDENT CLAIMS	0		\$270	\$	0	
BASIC FEE: Design (\$320.00 ); Utility (\$710.00 )					710	
TOTAL FILING FEE					880	
OTHER FEES						
TOTAL CHARGES TO DEPOSIT ACCOUNT					880	

to Deposit Account 08-2025. At any time during the pendency of this application, 880 please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17,1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL824181012US

Date of Deposit MAY 10, 2001

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Washington, D.C. Commissioner 20231.

Typed Name: DAVID

Respectfully submitted,

VOSSELER, F., ET AL.

PAUL D. GREELEX

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Date: MAY 10, 2001

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